

## Financial Assistance Plain Language Summary

### **Eligibility:**

Dallas Medical Center offers reduced or no charge services for emergency and other medically necessary care for individuals eligible under our Financial Assistance Policy. Eligibility is based on the Hospital's Financial Assistance Policy, which includes using the Federal Poverty Level guidelines, number of dependents, and gross annual income along with supporting income documents.

### **Income Guidelines:**

If meeting the Hospital's Financial Assistance Policy requirements, including requirements related to the patient being uninsured or underinsured as applicable:

- 1). Patients with family income below 300% of the current Federal Poverty Level will qualify for a 100% discount on their qualifying Hospital services;
- 2). Patients with family income greater than 300% but less than 400% of current Federal Poverty Level will qualify for a 90% discount on their qualifying Hospital services;
- 3). Insured patients with family income less than 400% of current Federal Poverty Level may qualify for partially discounted care and extended payment plans; and
- 4). Other uninsured self-pay patients will qualify for an 80% discount on their qualifying Hospital services.

### **For More Information:**

The full Financial Assistance Policy and a Financial Assistance Application Form are available at our website, [www.dallasmedcenter.com](http://www.dallasmedcenter.com), or by mail at no charge by calling (972) 247-1000. Paper copies may be also obtained in person from our Business Office at 7 Medical Parkway, Dallas, TX 75234.

For further questions or assistance in completion of the Financial Assistance Application, please call our Business Office at (972) 888-7176.